

How to Make a Payment Online

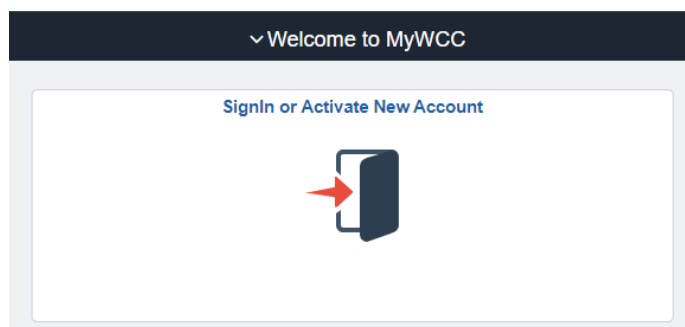
**For instructions in Spanish, please go to page 5.*

**Para consultar las instrucciones en español, vaya a la página 5.*

If you need assistance or have any questions, please contact the Office of High School Partnerships at 914-606-6800 or 914-606-7253. We speak Spanish/Hablamos español.

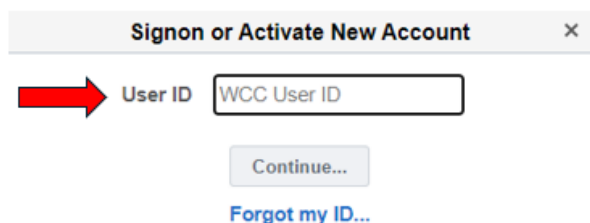
Go to the **MyWCC** Portal – [HTTPS://MYWCC.SUNYWCC.EDU](https://mywcc.sunywcc.edu) and click on the **SignIn or Activate New Account**

**If your account has already been activated, please proceed to Page #2 and click on the Student Self-Service Center to continue.*



Enter your “**User ID**” included in the registration email sent to you by HSpartner@sunywcc.edu and click on the **Activate My User ID**.

**Your “User ID” is the first letter of your first name, the first four letters of your last name, and the last 5-digits of your WCC ID number.*




Select two security questions and create your password.

Activate My Account

User ID:
Name:

In case you lose your password, please select two security questions and provide their answers which can be used later to confirm your identity.

Question 1:

Answer 1:

Question 2:

Answer 2:

Enter your password and type it again to confirm it.
Click [here](#) for the password policy.

Password:

Confirm Password:

Password Policy

The following are the minimum requirements for your password:

Minimum Length	7
Maximum Length	25
Minimum # of Uppercase Characters	1
Minimum # of Lowercase Characters	1
Minimum # of Numeric Characters	1
Longest Sequence of Same Character	3
Minimum # of Unique Characters	3

Your password may not contain your user ID, first name or last name.

Attention Students: For Microsoft Live Email accounts the following ADDITIONAL restrictions apply:

Maximum Length	16
Special Characters Allowed	` ~ ! @ # \$ % ^ & * () _ + - = { } [] \ : ; ' < > ? , . /

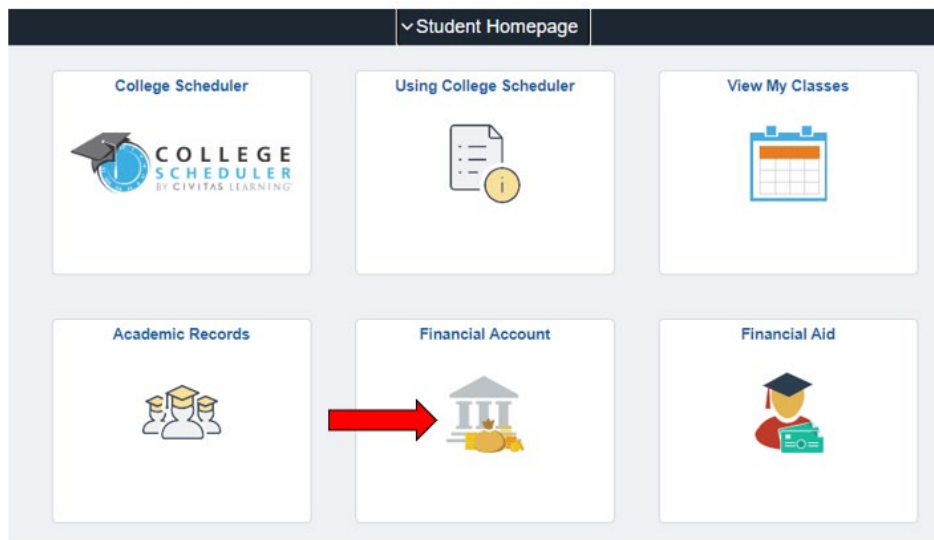
**After activating your account, please wait 45 minutes before logging in to make a payment.*

Once you have successfully logged in with your User ID and Password, please click on the **Student Self Service Center** tile and you will see the following tiles:

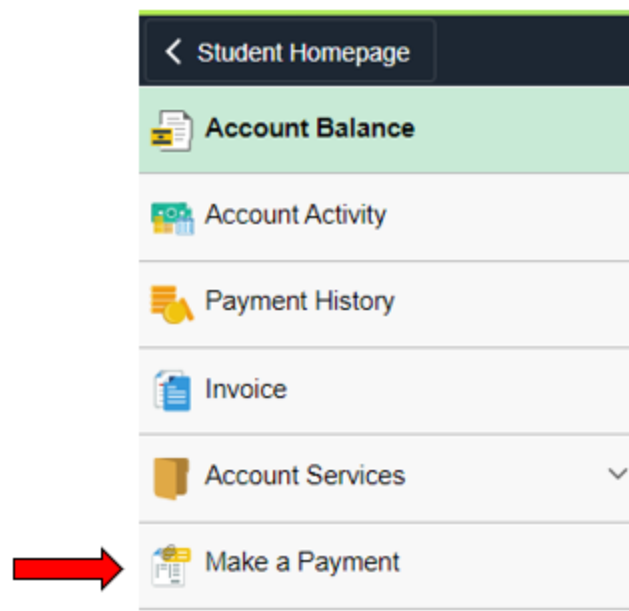
***For the survey questions, feel free to scroll down to opt out.**



Click **Financial Account**



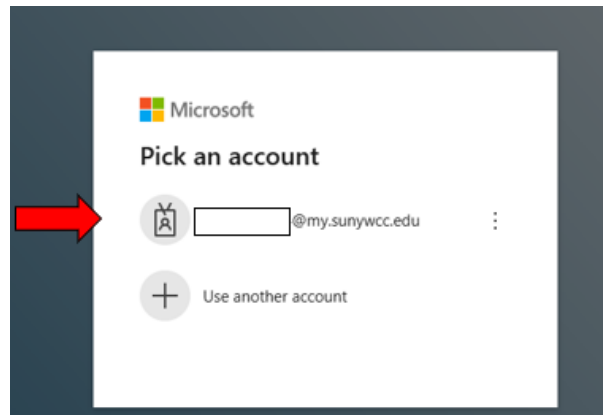
Click on **Make a Payment**



Enter your **WCC Email address and your password**

* Your college email address is your **MyWCC user ID** with the ending **@my.sunywcc.edu** after it.

*Your email password is the same as your MyWCC password.



After logging in with your WCC email address, you will be prompted to enter a **mobile phone number** and a **personal email address** for authentication purposes.

Account Login

Multi-Factor Authentication Enrollment

Due to enhanced security, multi-factor authentication is required.

Primary Method

☐ Google Authenticator (Preferred)
New to Google Authenticator? Download from the App Store or Google Play to get started!

☒ Text message to existing or new mobile number

New mobile number

☐ Email message to existing or new email address

Backup Method (optional)

Adding a backup method allows a passcode to be obtained by way of an additional method.

Click on **Make Payment**

SUNY WESTCHESTER COMMUNITY COLLEGE

My Account ~ My Profile ~ **Make Payment** ~ Help ~

Account Payment

Amount Method Confirmation Receipt

Payment Date: 4/1/25

Select Payment Option

☐ Current Account Balance \$0.00 ☐ Future Amount Due \$0.00

Payment Total \$0.00

Create a Nelnet Account







Create Account

Contact Info

Welcome. Please take a few moments to review and complete your contact information.

Name

First Name*

Preferred Name

Middle Name

Last Name*

Suffix

-- None --

E-mail

E-mail 1*

[Add another e-mail address](#)

All correspondence will be sent via e-mail only.
Correspondence will be sent to all e-mails provided.

Phone Numbers

At least one phone number is required.

Office Phone

Ext.

Home Phone

Mobile Phone

Applies to US residents only.

I certify that I am the subscriber to the provided cellular or other wireless number. To stay informed and receive the best service, I authorize Nelnet and its representatives and agents to contact me regarding my account at any current and future numbers that I provide for my cellular telephone or other wireless device using automatic dialing systems, artificial or prerecorded messages, and/or SMS text messages. I understand that standard message and data rates may be charged by my service provider(s). By saving a phone number, you agree to such contact related to your account.

Address

Country*

United States

Address Line 1*

Street Address, PO Box, Company Name

Address Line 2

Apartment, Suite, Unit, Building, Floor,

[Add another address line](#)

City*

State*

-- Select --

Zip/Postal Code*

Time Zone*

Eastern Time

Authentication Questions

All fields are required

Please select and answer two Authentication Questions or enter your own questions and answers. These questions ensure that your account information remains private and secure.

Authentication Question 1*

Authentication Question 1 Answer...

Reset

Authentication Question is required

Authentication Question 2*

Authentication Question 2 Answer...

Reset

Authentication Question is required

Save

Review Items

The following item(s) require your attention before proceeding.

It's been at least 90 days since you have verified your contact information in this system.
Review and update your contact information under **My Profile** for quicker customer service when you need it.

Create A 4-Digit PIN To Continue

The 4-Digit PIN will be used to validate your identity when you make inquiries by telephone. Choose something you will easily remember.

*4 Digit PIN:

OK

After creating your Nelnet account, click on **Make a Payment** to complete your payment.





Home

My Profile

Financial Accounts

Notifications

Hello A

Payment Plan & Billing

View Details

Current Balance

Transaction Details

Make a Payment

Current Charges

AMOUNT DUE

Register to receive text services on your mobile phone.

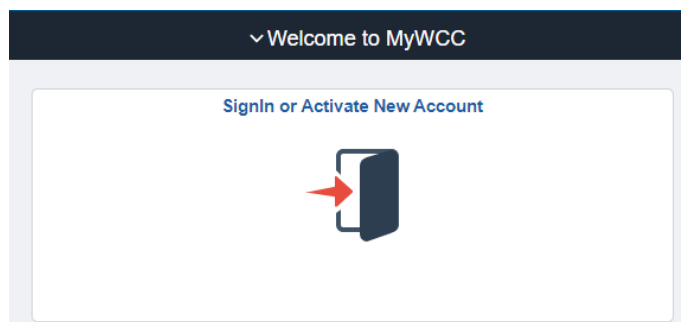
Want to allow a friend or family member to pay toward your balance?

Add an Authorized Party

Cómo Realizar un Pago en Línea

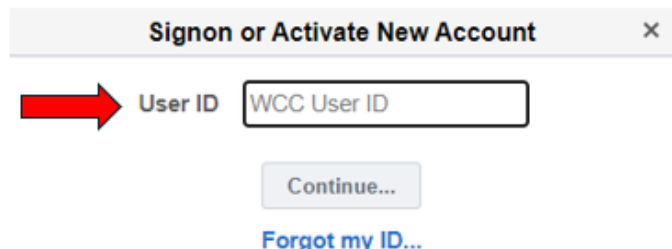
Si necesita asistencia o tiene alguna pregunta, comuníquese con Office of High School Partnerships al 914-606-6800 o 914-606-7253. Hablamos español.

Vaya al portal **MyWCC** – [HTTPS://MYWCC.SUNYWCC.EDU](https://mywcc.sunywcc.edu) y haga clic en **SignIn or Activate New Account**
**Si su cuenta ya ha sido activada, continúe en la página 2 y haga clic en Student Self-Service Center para continuar.*



Ingrese su “User ID” que se encuentra en el correo de registro enviado por Hspartner@sunywcc.edu y haga clic en **Activate My User ID**.

**Su “User ID” es la primera letra de su nombre, las primeras cuatro letras de su apellido y los últimos 5 dígitos de su número de identificación de WCC.*




Seleccione dos preguntas de seguridad y cree su contraseña.

Activate My Account

User ID:
Name:

In case you lose your password, please select two security questions and provide their answers which can be used later to confirm your identity.

Question 1: -- select a question --
Answer 1:

Question 2: -- select a question --
Answer 2:

Enter your password and type it again to confirm it.
Click [here](#) for the password policy.

Password:
Confirm Password:

[continue >>](#)

Password Policy

The following are the minimum requirements for your password:

Minimum Length	7
Maximum Length	25
Minimum # of Uppercase Characters	1
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Minimum # of Numeric Characters	1
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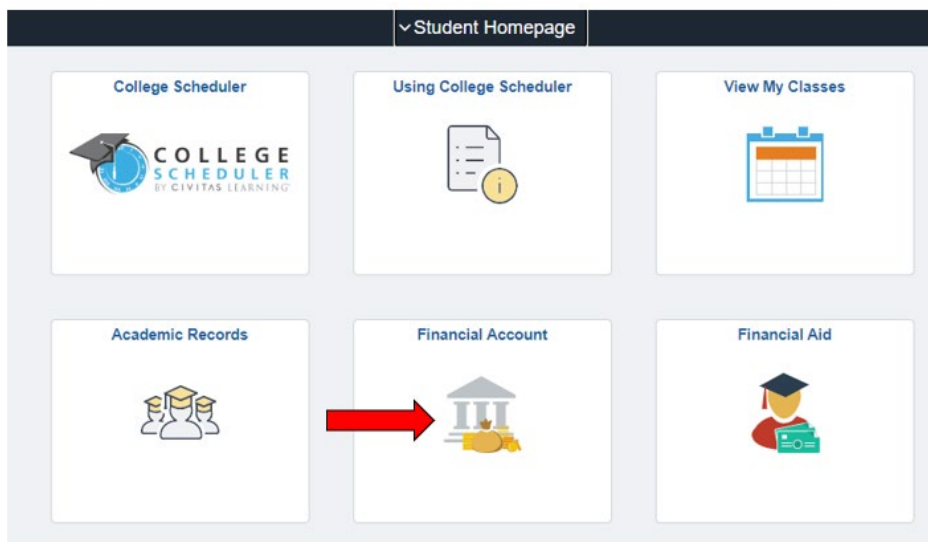
**Después de activar su cuenta, espere 45 minutos antes de iniciar sesión para realizar un pago.*

Una vez que haya iniciado sesión correctamente con su User ID y contraseña, haga clic en el recuadro **Student Self Service Center** y verá los siguientes recuadros:

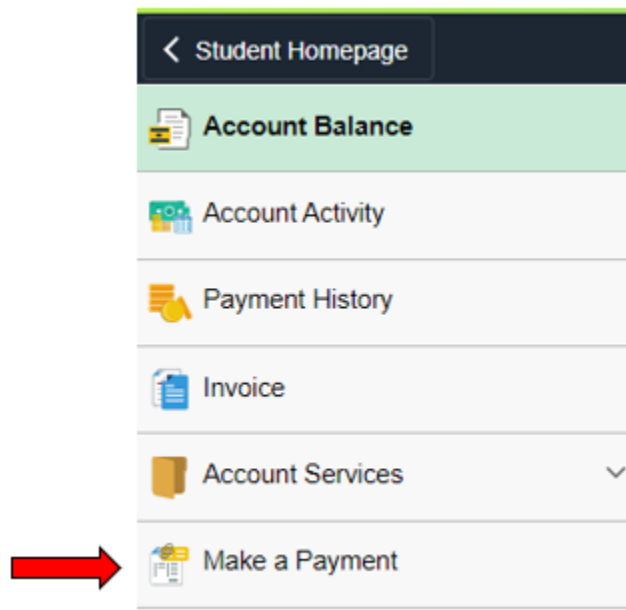
***Para las preguntas de la encuesta, siéntase libre de desplazarse hacia abajo para optar por no participar.**



Haga clic en **FINANCIAL ACCOUNT**



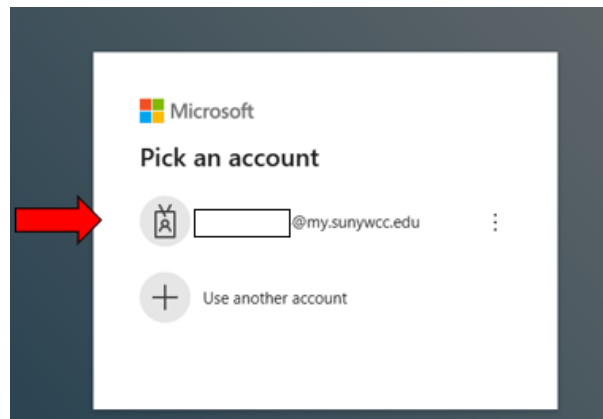
Haga clic en **MAKE A PAYMENT**



Ingresa su dirección de **correo electrónico de WCC** y su **contraseña**.

Su dirección de correo electrónico de WCC es su **User ID de MyWCC seguido de **@my.sunywcc.edu**.*

**La contraseña de su correo electrónico es la misma que utiliza para MyWCC.*



Después de iniciar sesión con su dirección de correo electrónico de WCC, se le solicitará que ingrese un **número de teléfono móvil** y una **dirección de correo electrónico personal** para fines de autenticación.

Account Login

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☐ Google Authenticator (Preferred)
New to Google Authenticator? Download from the App Store or Google Play to get started!

☒ Text message to existing or new mobile number

New mobile number

☐ Email message to existing or new email address

Backup Method (optional)

Adding a backup method allows a passcode to be obtained by way of an additional method.

Haga clic en **Make Payment**



[My Account](#) [My Profile](#) [Make Payment](#) [Help](#)

Account Payment

 Amount  Method  Confirmation  Receipt

Payment Date: 4/1/25

Select Payment Option

☐ Current Account Balance
\$0.00

☐ Future Amount Due
\$0.00

Payment Total \$0.00

Cree una cuenta de Nelnet







Create Account

Contact Info

Welcome. Please take a few moments to review and complete your contact information.

Name

First Name*

Preferred Name

Middle Name

Last Name*

Suffix

-- None --

E-mail

E-mail 1*

Add another e-mail address

All correspondence will be sent via e-mail only. Correspondence will be sent to all e-mails provided.

Phone Numbers

At least one phone number is required.

Office PhoneExt.

Home Phone

Mobile Phone

Applies to US residents only.

I certify that I am the subscriber to the provided cellular or other wireless number. To stay informed and receive the best service, I authorize Nelnet and its representatives and agents to contact me regarding my account at any current and future numbers that I provide for my cellular telephone or other wireless device using automatic dialing systems, artificial or prerecorded messages, and/or SMS text messages. I understand that standard message and data rates may be charged by my service provider(s). By saving a phone number, you agree to such contact related to your account.

Address

Country*

United States

Address Line 1*

Street Address, PO Box, Company Name

Address Line 2

Apartment, Suite, Unit, Building, Floor,

Add another address line

City*

State*

-- Select --

Zip/Postal Code*

Time Zone*

Eastern Time

Authentication Questions

All fields are required

Please select and answer two Authentication Questions or enter your own questions and answers. These questions ensure that your account information remains private and secure.

Authentication Question 1*

Authentication Question 1 Answer...

Reset

Authentication Question is required

Authentication Question 2*

Authentication Question 2 Answer...

Reset

Authentication Question is required

Save

Review Items

The following item(s) require your attention before proceeding.

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Create A 4-Digit PIN To Continue

The 4-Digit PIN will be used to validate your identity when you make inquiries by telephone. Choose something you will easily remember.

*4 Digit PIN:

OK

Después de crear su cuenta de Nelnet, haga clic en **Make a Payment** para completar su pago





Home

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Hello A

Payment Plan & Billing

View Details

Current Balance

Transaction Details

Make a Payment

Current Charges

AMOUNT DUE

Register to receive text services on your mobile phone.

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