Graduate Report
Profile of the Graduates and Graduate Survey Analysis

Office of Planning, Assessment, and Institutional Effectiveness
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The 2016-2017 Graduate Report


Methodology

The 2016-2017 Graduate Report examines the 1,761 students who graduated from Westchester Community College either in Summer 2016, Fall 2016, and Spring 2017, otherwise considered the graduating class of 2017. Six months after the students graduated, they were sent an online survey regarding their time at WCC as well as their experiences after graduation. The online survey was left open for 3 months before the results were downloaded. This resulted in 508 completed surveys and a response rate of 28.8%. The survey results were merged with institutional data to provide insight into the representativeness of the survey respondents.
Profile of the 2016-2017 Graduating Class

The Profile of the 2016-2017 Graduating Class uses institutional data to identify the demographic attributes and academic attributes of the graduating class of 2017. This includes gender, race/ethnicity, age, residence, GPA, and degree type. These attributes are compared to the subset of graduates who responded to the Graduate Survey to ensure the survey responses can be generalized to the entire graduating class.

**Gender:** The gender distribution for survey respondents and graduates were similar, with female students outnumbering male students. Of the 1,761 graduates, 978 (55.5%) identified as female, compared to 310 of the 508 (61.0%) survey respondents.

![Gender of Graduates and Graduate Survey Respondents](image)
**Race/Ethnicity:** White students made up the largest share of graduates with 636 students (36.1%), followed by 593 Hispanic/Latino students (33.7%). This trend was the same for survey respondents, with 165 white students (32.5%) and 154 Hispanic/Latino students (30.3%) responding to the survey.

![Race/Ethnicity of Graduates and Graduate Survey Respondents](chart1)

**Age:** About 34 percent of survey respondents (175 of 508 students) and 42 percent of graduates (736 of 1,761 students) fell within the 21 to 24 age range. There were much fewer students of each group in the 50 or older category.

![Age of Graduates and Graduate Survey Respondents](chart2)
Residence: Of the 1,761 students that made up the graduating class of 2017, 1,376 (78.1%) were located in Westchester County. A similar percentage of respondents (76.0%) resided in Westchester County. Very few respondents (0.8%) and graduates (1.0%) lived outside of New York State at the time they responded to the survey.

![Residence of Graduates and Graduate Survey Respondents](chart)

GPA: About 34 percent of graduates and survey respondents finished their time at WCC with a GPA between 3.01 and 3.50. Students with a GPA of 2.50 or less made up the smallest share of both graduates (12.0%) and survey respondents (7.9%).

![GPA of Graduates and Graduate Survey Respondents](chart)
**Degree Type:** A.A. degrees made up the largest share of credentials granted to both respondents (32.7%) and graduates (36.3%). Certificates made up less than 10 percent of the credentials granted to both survey respondents and graduates.

*Students are counted once for each credential received.*
The 2016-2017 Graduate Survey Analysis examines the responses to various questions from the Graduate Survey. The following data is self-reported and cannot be verified. Students who did not provide a response are omitted from the analysis.

**Student Satisfaction**

*Satisfaction with WCC in Achieving Goals:* Students were generally satisfied with WCC in regards to achieving all their goals, particularly their personal goals (93.2%) and their academic goals (92.2%). Students were slightly less satisfied in achieving their career goals (86.1%) and their social goals (84.1%).
**Satisfaction with Overall WCC Experience:** The overall satisfaction with the overall WCC experience was relatively consistent across each survey question. Ninety percent or more of students were satisfied with each of the four areas.

<table>
<thead>
<tr>
<th>Satisfactory with Overall WCC Experience</th>
<th>Satisfaction Level</th>
</tr>
</thead>
<tbody>
<tr>
<td>Overall college experience</td>
<td>2.7, 6.1, 40.3, 50.8</td>
</tr>
<tr>
<td>Overall quality of instruction</td>
<td>2.7, 4.1, 41.3, 51.9</td>
</tr>
<tr>
<td>Overall experience with courses in major</td>
<td>2.7, 6.5, 38.8, 52.0</td>
</tr>
<tr>
<td>Overall experience with courses outside major</td>
<td>3.1, 6.8, 49.7, 40.5</td>
</tr>
</tbody>
</table>

**Satisfaction with WCC Experience:** Respondents were most satisfied with how they increased their knowledge and understanding (94.2%) and how they developed skills in expressing themselves orally (92.2%). Students were slightly less satisfied with the social climate (87.9%).
**Satisfaction with WCC Services:** Survey respondents rated WCC services favorably. Specifically, students were either satisfied or very satisfied with the library (96.7%) computer services/labs (94.9%), and the Children's Center (93.0%). A lower percentage of students were satisfied with academic advising by academic faculty (80.0%), academic advising by counseling faculty (73.8%), and dining services (71.3%).
Educational Goals

**Are you currently attending a college, university, or training program?:** About 57 percent of survey respondents (290 of 508 students) were currently attending a four year college or university when they responded to the survey.

**Are you attending a college, university, or training program full-time or part-time?:** Most students reported attending their current educational program full-time (85.5%).
Where is your college, university, or training program located?: About 51 percent of the respondents were attending schools or programs in New York State but outside of Westchester County (150 of 293 students). About 6 percent of respondents were attending schools outside of New York State.

To what extent do you feel WCC prepared you for further study?: Almost 70 percent of question respondents (204 of 295) felt well prepared for their educational goals after graduating from WCC.
Career Goals

*What is your employment status?:* Nearly a quarter of survey respondents were employed part-time in a job unrelated to their degree. About 40 percent of students were employed full-time, about half of those in a job related to their degree and about half of those in a job unrelated to their degree.
**Is this your first professional position obtained after earning your degree?:** Almost two-thirds of students indicated that their current job was not the first one they obtained after earning their degree.

Where is your employer located?: Nearly three-quarters of respondents (230 of 327) were employed within Westchester County. Just over 6 percent were employed outside New York State (20 of 327).
**What is your current salary range?:** The majority of respondents (182 of 329) reported earning below $30,000 a year in their current profession. About 30 percent reported earning between $30,000 and $50,000.

![Salary Range Chart]

**To what extent did WCC prepare you for your current job?:** Responses were fairly even for this question, with about a third of students selecting each option. Slightly more students felt they were somewhat prepared, while slightly fewer students felt they were not at all prepared for their current job.

![Preparation Chart]
Are you satisfied with your current job?: Nearly three-quarters of respondents were either very satisfied or satisfied with their current job (238 of 326 respondents).

Conclusion

The information presented above can be used by the faculty and administrators of the College to identify areas for improvement. It can be a valuable tool for assessment of academic programs, college services, and college processes, and can provide a starting point for future analyses.

For additional disaggregations of the data or additional information, please contact the Office of Planning, Assessment, and Institutional Effectiveness at IR@sunywcc.edu.
Appendix: Survey Tool

Westchester Community College is conducting a study of our recent graduates. Its purpose is to provide us with information on how you feel about the college and the educational services we provided while you were here. We also want to know what you are doing after graduation.

Your feedback is important as it allows us to measure your college experience. We want to know what we do well and areas that can be improved.

Your responses are valuable and will be kept confidential within the Office of Planning, Assessment, and Institutional Effectiveness. Only summary information will be reported.

Please take a few minutes to complete the questionnaire.

If you have any questions or concerns regarding this survey. You may contact the Office of Planning, Assessment, and Institutional Effectiveness 914-606-6560 or Marci.Keon@sunywcc.edu.

Your feedback is important! Thank you for your help!

* 1. Are you currently attending a college, university or training program?
   - 2-year college/university
   - 4-year college/university
   - Training Program
   - Not Attending
2. Are you attending:
   - [ ] Full-Time
   - [ ] Part-Time

Graduate Survey 2016-2017

3. What is the name of the institution?
   - [ ] Other, please specify

4. Please tell us where your college, university, or training program is located?
   - [ ] In Westchester County
   - [ ] Outside Westchester County, in New York State
   - [ ] Outside of New York State

5. To what extent do you feel WCC prepared you for further study?
   - [ ] Well prepared
   - [ ] Somewhat prepared
   - [ ] Not at all

6. How satisfied were you with WCC in achieving your goals?
   - [ ] Very Satisfied
   - [ ] Satisfied
   - [ ] Dissatisfied
   - [ ] Very Dissatisfied

<table>
<thead>
<tr>
<th></th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Dissatisfied</th>
<th>Very Dissatisfied</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personal goals</td>
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<tr>
<td>Academic goals</td>
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<tr>
<td>Career goals</td>
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<tr>
<td>Social goals</td>
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</tbody>
</table>
7. How satisfied were you with the following at WCC?

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<th></th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Dissatisfied</th>
<th>Very Dissatisfied</th>
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</thead>
<tbody>
<tr>
<td>Your overall college experience</td>
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<tr>
<td>Your overall quality of instruction</td>
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<tr>
<td>Your overall experience with courses in your major</td>
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<tr>
<td>Your overall experience with courses outside your major</td>
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<tr>
<td>Transferring to a four year institution</td>
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<tr>
<td>Improving my knowledge and understanding</td>
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<td>Developing skills in expressing myself orally</td>
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<td>Developing skills in expressing myself in writing</td>
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<tr>
<td>Improving my reading skills</td>
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<tr>
<td>Achieving a degree/certificate required for my present or future job</td>
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<tr>
<td>Social climate</td>
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</tbody>
</table>
8. How satisfied were you with the following services:

<table>
<thead>
<tr>
<th>Service</th>
<th>Very Satisfied</th>
<th>Somewhat Satisfied</th>
<th>Somewhat Dissatisfied</th>
<th>Very Dissatisfied</th>
<th>Did not use this service</th>
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<tbody>
<tr>
<td>Academic advising by academic faculty</td>
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<td>Academic advising by counseling faculty</td>
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<td>Admissions office services</td>
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<tr>
<td>Availability of courses offered that were of interest to you</td>
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<tr>
<td>Benefits/Access Center (formerly OneStop)</td>
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<td>Bookstore</td>
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<td>Bursar</td>
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<td>Children's Center</td>
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<td>Completion Coaches</td>
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<td>Computer Services/Labs</td>
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<td>Connections-Mentoring</td>
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<td>Personal Counseling</td>
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<td>Dining Services</td>
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<td>Disability Services</td>
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<td>Financial Aid</td>
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<td>Career Services</td>
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<tr>
<td>Library</td>
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<td>Recreational and Athletic</td>
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<td>Registrar</td>
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<tr>
<td>Scholarships</td>
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<tr>
<td>Student Involvement</td>
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<td>Transfer Services</td>
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<tr>
<td>Tutorial Centers</td>
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</tbody>
</table>

Graduate Survey 2016-2017

Employment

Office of Planning, Assessment, and Institutional Effectiveness
9. What is your employment status?

- Employed Full-Time, related to my degree/certificate
- Employed Part-Time, related to my degree/certificate
- Employed Full-Time, not related to my degree/certificate
- Employed Part-Time, not related to my degree/certificate
- Serving - Military
- Not employed, seeking employment
- Not employed, not seeking employment
- Self-Employed

10. Is this your first professional position obtained after earning your degree?

- Yes
- No

11. What is the name of the employer?

[Input field for employer name]

12. Where is your employer located?

- In Westchester County
- Outside Westchester County, in New York State
- Outside of New York State

13. What is your current salary range (pick one)?

- Below $30,000
- $30,000 - $40,000
- $40,000 - $50,000
- $50,000 - $60,000
- Above $60,000
14. To what extent do you feel your WCC education prepared you for your current job?
- Well prepared
- Somewhat prepared
- Not at all

15. Are you satisfied with your current job?
- Very satisfied
- Satisfied
- Dissatisfied
- Very Dissatisfied

16. Have you taken any licensed or certified exams?
- Yes
- No
17. Which of the following licensed or certified exams have you passed/failed? Choose all that apply.

<table>
<thead>
<tr>
<th>Exam</th>
<th>Passed</th>
<th>Failed</th>
</tr>
</thead>
<tbody>
<tr>
<td>Certified Respiratory Therapist</td>
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<tr>
<td>American Registry of Radiologic Technology National Boards</td>
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<tr>
<td>Microsoft Certification Exam: Security</td>
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<td>Microsoft Certification Exam: Database</td>
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<td>Microsoft Certification Exam: Word</td>
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<td>Microsoft Certification Exam: .NET</td>
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<td>Microsoft Certification Exam: Operation Systems</td>
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<td>Microsoft Certification Exam: HTML5</td>
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<td>Microsoft Certification Exam: Networking</td>
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<td>Microsoft Certification Exam: Windows Server Administrator</td>
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<td>Microsoft Certification Exam: Excel</td>
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<td>Microsoft Certification Exam: Access</td>
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<tr>
<td>Microsoft Certification Exam: PowerPoint</td>
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<tr>
<td>Cisco Certified Entry Level Technician (CCENT)</td>
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<td>National Council Licensure Examination (NCLEX)</td>
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<td>Practical Skill Exam (EMS)</td>
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<tr>
<td>Emergency Medical Technician (EMT)</td>
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<td>Veterinary Technology National Exam (VTNE)</td>
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<tr>
<td>Other</td>
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</tbody>
</table>

If Other, please specify (Include Pass/Fail)

18. Thank you for taking our survey. Please add any additional comments you may have:

