

## WHAT IS VIKING SUCCESS?

- Viking Success is WCC's online platform designed to help students track their academic performance and connect with members of their Success Network.

## HOW DO I ACCESS VIKING SUCCESS?

- You can access Viking Success through the tile on your MyWCC portal and by logging-in using your WCC username and password.



## WHAT IS A SUCCESS NETWORK?

- Your Success Network is your team. It is your faculty, advisors, counselors, navigators, and the support services that will help you succeed at WCC.

## WHO IS IN MY SUCCESS NETWORK?

- Members of your Success Network are listed under *Your Connections* and *Your Services* on the Viking Success Network page.

## HOW DO I CONTACT THEM?

- Office hours and appointment information for faculty, staff, and support services can be found by clicking on their name. If no information is available, please contact the Welcome Center at (914) 606-6600.

## WHAT ARE FLAGS?

- Viking Success allows your faculty to alert your Success Network of specific academic concerns. If you receive a Flag, you should speak with your instructor!



## WHAT ARE KUDOS?

- Kudos are a way for your Success Team to say congratulations and keep up the good work!



## WHAT ARE REFERRALS?

- Referrals allow your Success Team to recommend other student support services that can help you resolve specific concerns.



## WHAT ARE TO-DOS?

- To-Dos may be assigned by your Success Team to help you keep track of specific actions you may need to take to resolve specific concerns.



## HOW WILL I KNOW IF I RECEIVED A FLAG, KUDOS, REFERRAL, OR TO-DO?

- If someone from your Success Team assigns one of these items, you will receive a notification to your WCC email address. It will also be visible on your *Dashboard* page.

### PLEASE NOTE:

*Not all instructors use Viking Success. Not receiving a notification does not imply good or poor performance. If you are unsure of your academic status, please see your instructor.*

## NEED HELP WITH VIKING SUCCESS?



Please contact the Viking Success Student Helpdesk:

**VikingSuccessHelp@sunywcc.edu**