Workflow:
Academic Counseling Referral

Instructor Creates Referral

Student Receives Email Notification

Case Managers* and Academic Counselors Receive Notification

*Not all students have case managers

Case Managers and Academic Counselors Attempt to Contact Student

Case Managers and Academic Case Managers and Academic Counselors Clear Referral with Notes

Instructor Recieves Referral Cleared Notification Email

VIKING SUCCESS