

# Westchester Community College eduroam Wireless Network

## Connecting to Eduroam:

\*\* If you are a guest visiting Westchester Community College, you will use your home institution's username and password to connect. Your home campus helpdesk would have to be contacted for any support needed with credentials and connecting to the *eduroam* network.

\*\*Once connected to *eduroam*, you should forget the ASGARD and ASGARD\_Guest wireless networks if currently set to connect automatically. The eduroam Configuration Assistant Tool does this automatically if used.

\*\*This connection uses your user id and not your email. (e.g. [wcc123@sunywcc.edu](mailto:wcc123@sunywcc.edu) vs firstname.lastname@sunywcc.edu)

Please see below for instruction on connecting to the eduroam wireless network. The instructions are divided into sections based on your device type. Please scroll to the appropriate section for the device you are trying to connect.

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## iOS:

The Configuration Assistant Tool is the easiest and more secure way of connecting to the eduroam wireless network

1. Navigate to <https://cat.eduroam.org> and click on the button labeled '**Click here to download your eduroam installer**'. This will download the configuration tool for iOS devices (iPhone, iPad)
  - A link can also be found on the registration page if connected to ASGARD\_Guest SSID
2. When prompted, search for Westchester Community College in the list
3. Your device type should be automatically detected. Verify that this is the correct device type.
4. Once the device type is correct, you can download the installer.
5. When prompted to allow download of configuration file tap **Allow**
6. Navigate to Settings. Tap on **Profile Downloaded**
7. The **Install Profile** page will open, tap **Install**
8. Enter your **Phone Passcode** and tap **Done** when prompted
9. Tap **Next** at the **Consent** page and tap **Install** at **Warning** page
10. Enter your **username** in the format **username@sunywcc.edu** (e.g. **wcc123@sunywcc.edu**) then select **Next**
11. Enter your **WCC password** at the next prompt and select **Next**
12. Select **Done** at **Profile Installed** prompt
13. You should now be connected to the **eduroam** wireless network
14. **\*\*This process can be completed again if any errors were made**

## **Manual Configuration:**

1. Open Settings-> Wi-Fi
2. Select *eduroam* from the list of available wireless networks

3. Enter your full **username@sunywcc.edu** (e.g. **wcc123@sunywcc.edu**) and **password**, then select **Join**
  4. You will be prompted to accept a certificate. You must tap **Accept** or **Trust** (depending on the version of your phone) to continue. You should now be connected to eduroam
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### **Android:**

The eduroam Configuration Assistant Tool can be used with your Android device, but requires the use of unsupported applications on your device. As such, WCC recommends using the Manual Configuration instructions below as we cannot support the third party eduroam application and configuration.

To use the eduroam Configuration Assistant Tool, please navigate to <https://cat.eduroam.org>, click on the button labeled '**Click here to download your eduroam installer**' and follow all prompts and instructions to get your device configured using this method.

### **Manual Configuration: \*\*WCC Recommended method\*\***

1. Open Settings-> Wi-Fi
  2. Select *eduroam* from the list of available wireless networks
  3. Select MSCHAPv2 for Phase 2 authentication if available
  4. Enter sunywcc.edu for Certificate Domain if prompted
  5. Enter your full **username@sunywcc.edu** (e.g. **wcc123@sunywcc.edu**) and **password**, then select **Join**; leave anonymous identity blank
  6. You should now be connected to eduroam
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### **Windows:**

The Configuration Assistant Tool is the easiest and more secure way of connecting to the eduroam wireless network

1. Navigate to <https://cat.eduroam.org> and click on the button labeled '**Click here to download your eduroam installer**'. This will download the configuration tool for Windows
  - A link can also be found on the registration page if connected to ASGARD\_Guest SSID
2. When prompted, search for Westchester Community College in the list
3. Your device type should be automatically detected. Verify that this is the correct device type.
4. Once the device type is correct, you can download the installer.
5. On the **Welcome to the eduroam installer** screen, click the **Next** button
6. You will be informed that this installer will only work properly if you are a member of SUNY Westchester Community College, click the **OK** button
7. When prompted for your **User credentials**, supply your WCC user name followed by "@sunywcc.edu" (username@sunywcc.edu (e.g. wcc123@sunywcc.edu)) and your password, click the **Install** button
8. Once the installation is complete, you will be connected to the eduroam network

### **Manual Configuration:**

1. Click on the Wi-Fi icon in your system tray.
  2. Select *eduroam* from the list of available wireless networks, make sure that the **Connect automatically** box is checked on and click the **Connect** button.
  3. Windows will ask for user credentials. Please enter your full user name followed by "[@sunywcc.edu](mailto:sunywcc.edu)" (username@[sunywcc.edu](mailto:sunywcc.edu)) and your password, then click **OK**
  4. Windows will ask if you would like to **Continue connecting**, click the **Connect** button
  5. At this point, you should be connected to eduroam
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## **OS X:**

The Configuration Assistant Tool is the easiest and more secure way of connecting to the eduroam wireless network

1. Navigate to <https://cat.eduroam.org> and click on the button labeled '**Click here to download your eduroam installer**'. This will download the configuration tool for Windows
  - A link can also be found on the registration page if connected to ASGARD\_Guest SSID
2. When prompted, search for Westchester Community College in the list
3. Your device type should be automatically detected. Verify that this is the correct device type.
4. Once the device type is correct, you can download the installer.
5. When prompted to install eduroam, click the **Continue** button
6. When prompted to **install profile eduroam**, click the **Continue** button
7. When prompted to Enter settings for the enterprise network "eduroam", supply your WCC user name followed by "[@sunywcc.edu](mailto:sunywcc.edu)" (username@[sunywcc.edu](mailto:sunywcc.edu) (e.g. [wcc123@sunywcc.edu](mailto:wcc123@sunywcc.edu))) and your password, click the **Next** button
8. When prompted to **Enter settings for the enterprise network Hotspot 2.0 Settings**, leave all fields empty and click the **Install** button
9. The configuration tool will need your OS X user name and password to configure your profile, enter this information and click the **OK** button
10. Once the installation is complete, you will be connected to the eduroam network

## **Manual Configuration:**

1. Click on the Wi-Fi icon in the upper right-hand corner of your screen
2. Select eduroam from the list of available wireless networks

Mac OS will ask for your credentials. Please enter your full [username@sunywcc.edu](mailto:sunywcc.edu) (e.g. [wcc123@sunywcc.edu](mailto:wcc123@sunywcc.edu)) and password; once your wireless card authenticates, you should be connected to the eduroam network