• **ATTENDANCE MISSING:** Student is missing attendance.

• **C AVERAGE REQUIREMENT NOT MET:** A student must have at least a cumulative C average (2.0 on a 4.0 scale, or the equivalent) after the student has completed the second academic year of study.

• **CITIZENSHIP REQUIREMENTS NOT MET:** All grant and scholarship programs that HESC administers require the student to meet certain requirements relating to U.S. citizenship. Students will be considered to have fulfilled the citizenship requirement if they meet citizenship requirements for federal programs. Questions contact HESC at 1-888-NYSHESC (1-888-697-4372).

• **INCOMPLETE GRADES MAY AFFECT SAP:** The importance of incomplete grades in the context of financial aid eligibility relates to good academic standing requirements. If you receive an incomplete grade (I) in a course, this may affect your satisfactory academic progress (SAP). If the ‘incomplete’ grade is changed to ‘passing’ the credits will then count as earned.

• **NEED HS DIPLOMA (ADMISSIONS):** Student needs to submit High School diploma to the Admissions Office. Student with a non-U.S. high school diploma required to pass an ATB (Ability to Benefit) exam to receive any first-time State aid.

• **NO US HS GRAD, DECLINE/NO ATB:** Student with a non-U.S. high school diploma required to pass an ATB (Ability to Benefit) exam to receive any first-time State aid. ATB test should be taken before beginning study, but must be tested within the add/drop period or within 30 days of the first day of classes, whichever is earlier.

• **NOT FULL TIME:** Student must be enrolled for 12 or more credits.

• **NOT MATRICULATED:** The student is not a recognized candidate for a degree or for a diploma or certificate creditable towards a degree.

• **NO SOCIAL SECURITY NUMBER:** Social security number was not provided on the Admissions application or, it is not correct on file.

• **NOT MATRIC OR UNDECLARED MAJOR:** Student is not matriculated in a program. To be eligible for any state-sponsored grant or scholarship, a student must be matriculated.

• **NOT REGISTERED FOR TERM:** Student is not registered for the term.

• **NO POP/SAP/GPA FOR PREV TERM:** Student fails to complete “Pursuit of Program”, “Satisfactory Academic Progress” and “Grade Point Average” requirements.

• **NOT APPROVED PROGRAM:** To be eligible for State student financial aid, a student must be matriculated in an approved program.

• **POP NOT MET/NO TAP AWD PAST YEAR:** A student who fails to complete the appropriate percentage of the minimum course load loses eligibility for a subsequent award.
The “pursuit of program” requirement is based on the number of award payments a student has received and measures student effort. In each term an award is received, the student must receive a passing or failing grade in a minimum percentage of the full-time or part-time course load, as applicable, to remain eligible for a subsequent award.

- RA COLLEGE CD CHG/MISCELLANEOUS DENIAL: Student is attending another college and has changed school code in HESC.
  
  Miscellaneous denial: Student is not eligible for an award for “not being in good academic standing” or for “other reasons.”

- REPEATS, NOT FULL TIME: Courses in which the student has already received a passing grade (A, B, C or D) cannot be included in meeting the minimum full-time study requirement for state-sponsored financial aid.

- SAP NOT MET (Satisfactory Academic Progress): Student does not meet Satisfactory Academic Progress (SAP). In order to retain eligibility for TAP awards, students must be in "good academic standing", which is comprised of two components: Satisfactory Academic Progress (SAP) and Pursuit of Program (POP).

  Satisfactory progress is a measure of the student’s achievement, of earning credits toward a degree or certificate with a specified grade point average.

  Pursuit of program is a measure of the student’s effort to complete a program.

- SSN MATCH, NO DOB MATCH: Date of Birth (DOB) is not correct.

- SSN MATCH, NO MATCH ON LAST NAME: Last name is not matching State and college records.

- TAP DECERTIFIED PER BURSAR OFFICE: TAP was decertified per Bursar’s Office.