



Yonkers Extension Center

Q: What is a certificate program?

A: Our certificate programs consist of a series of classes designed to prepare students for immediate employment in a number of skilled occupations in the computer Extension field. Courses leading towards the following certificates are currently available at the Cross County Center: Computer Applications Specialist and Help Desk Support Specialist. For more information, call (914) 606-7100.

Q: Can I transfer the college credits I earn at WCC to another college or institution?

A: Certificate credits are transferable if you wish to continue your education after completing the Certificate. To make an appointment with an admissions counselor, call (914) 606-6735.

Q: Is Financial Aid available?

A: Yes. Financial Aid is available to those who qualify under the guidelines set up by state and federal regulations. To make an appointment to speak with a financial aid counselor, call (914) 606-6773.

Q: Why become a Certified IT Professional?

A: IT Certifications are a valuable credential for those looking to enter the Information Extension field. The Microsoft MCSA/MCSE, Cisco CCNA, and CompTIA A+ and Network+ certifications are among the most popular and in-demand. These certifications have become globally recognized and are key to your professional development. Many employers require one or more of these certifications for their IT jobs.

Q: Which Certification is good for me?

A: When evaluating a Certifications there are many things to consider. A key factor is where you are now in terms of Extension training and certification. If you are just starting, one way to start is to study for, and pass, the A+ certification exam. This can act as a springboard from which to pursue additional training and certifications, or to gain entry level employment. If you already have a solid grounding in PC repair and troubleshooting, then the MCSE/MCSA might be the right approach. You

can stop by to talk with one of our counselors to get a better idea of what direction is right for you.

Q: Where can I receive IT training?

A: The Yonkers Extension Center offers training in all of the areas mentions above (MCSA, A+, Network+, and CCNA). A combination of hands-on training and classroom theory will provide you with the tools needed to to pass these exams.

Q: How much do the classes cost?

A: At \$123.00 per credit, our tuition is the lowest in the County. Non Westchester County residents must submit a completed Certificate of Residence form in order to receive this rate. Non-Credit classes costs vary based upon the structure and content of the class.

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